

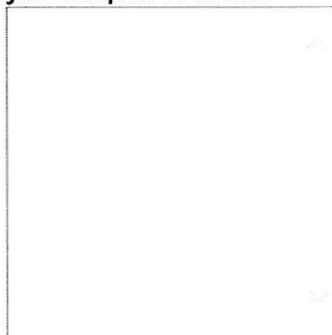
A key concept for managing clinical support services (CSS) of a hospital or clinic is "maintaining consultative relationships." Explain what this means to you. As the CSS manager, how would you set about achieving these types of ongoing consultative relationships? Provide some specific examples.



30 points Save Answer

Question 2

One of the most important aspects of healthcare administration and governance is medical staff credentialing and "delineation of privileges." As a senior manager, you will be directly involved in making sure that physicians practicing in your organization are qualified for the services they offer and procedures they perform. You must protect patients' safety as highest priority in this regard. What steps will you take in the process of physician credentialing and delineation of privileges for your hospital or clinic?



40 points Save Answer

Question 3

Read: <http://xnet.kp.org/permanentejournal/winter03/leader.html>

This article talks about physicians as leaders. It is written by a physician for physicians, so it provides insight into how doctors think of themselves in leadership. How can you use this understanding of doctors and leadership in managing your own healthcare facility? After all, the organizational chart shows the board of directors and CEO at the top, but physicians are just as important in leading any hospital or clinic. How will you integrate physicians as leaders in your own organization?